



November 27, 2025

**To all our valued Temagami customers and contractors,**

It is with great difficulty that we write this letter. As all of you know, the ability to continue to operate the Temagami location has not been easy since the retirement of our Store Manager, Allan Lavallee. Over the last 3.5 years, we have trained over 15 individuals in various positions, including management, without finding long-term success. Scott Moore had graciously accepted the position for a year while we continued our efforts to find a proper long-term Store Manager and staff.

Unfortunately, we have not been able to achieve this goal and find ourselves now without any leads for a Store Manager and a full-time lumber desk associate. These 2 positions are 2/3 of our full-time permanent workforce for that store. Knowing this and all the efforts and time needed to train for these positions, we don't have any other choice, we must close the Temagami location. A closing date is not fixed yet and we will go day by day for now, but the last potential date to be open will be December 19, 2025.

**Our goal is to continue to service the community as seamlessly as possible from our other location in New Liskeard.**

**Here are how we intend to service Temagami:**

- 1) The main store number, the store manager cell phone number and email addresses will continue to be active and will be answered by a specific dedicated staff at the New Liskeard location. Tammy, our Contractor Sales Coordinator, will be your first point of contact.
  - a. **Contractors** should use the cell phone number 705-622-8897 (Store Manager cell phone #) for quick direct service with Tammy, Monday to Friday during regular open hours.
  - b. 705-569-3300 will be forwarded to the NL land phone line until further notice; staff in NL will be answering this number.
- 2) For those with in-house accounts and discounts, nothing will change.

- 3) We will continue to deliver to the community and to the lake with the usual schedule as long as demand and sales continue and are similar to usual levels. (we will keep a forklift at the landing like we have done for the last few years)
- 4) We will maintain the current delivery rates for Temagami for 2026, even if the product is being shipped from NL.
- 5) We will continue to support and be part of the community just as we have been for over 23 years.

We want to assure you that your business continues to be a priority and that this closure was not in our plans. Unfortunately, we currently have no other choice, and we wish that the outcome was different.

We thank you for your understanding and continued support.

Sincerely,

*The Grant Family*

*Dave, Julie, Damian, Dexton*